1. Click on the time in the bottom right corner.

2. Click on No Network and select TAFENSWS from the list.

3. Set EAP Method to PEAP.

4. Set the Phase 2 Authentication to Automatic.

5. Make sure the Server CA certificate is set to Do not check.

6. Type your TAFE NSW username and password.

7. Tick the box Save identity and password. Then click Connect.

8. You should now be connected to the TAFENSWS Wi-Fi network.

To test this has worked:

- Open a browser like Chrome
- Search for any word

The results of the search should load and display correctly.

Format your username as firstname.lastname (example john.smith3)
Chromebook - more help

If you have followed our instructions but you still cannot connect to the Wi-Fi, try one or more of these:

### Change to Manual Proxy

If the device says that it is connected but there is no internet, you need to set the proxy.

- Click on the time to open your Wi-Fi settings
- select TAFENSW
- click on the Proxy option
- change the connection type to Manual Configuration and type:

<table>
<thead>
<tr>
<th>HTTP Proxy</th>
<th>proxy.tafensw.edu.au</th>
</tr>
</thead>
<tbody>
<tr>
<td>Port</td>
<td>8080</td>
</tr>
<tr>
<td>Secure HTTP Proxy</td>
<td>proxy.tafensw.edu.au</td>
</tr>
<tr>
<td>Port</td>
<td>8080</td>
</tr>
</tbody>
</table>

- click Close.

### Change the EAP method

If the device does not connect at all, set the proxy to manual as above, then change the EAP method.

- Click the time in the bottom right hand corner click on No Network and select TAFENSW from the list of available networks
- click on No Network and select TAFENSW from the list of available networks
- change the EAP method (from PEAP) to LEAP
- click Connect.

### Forget the network

This may help if the Wi-Fi connection is still not working after following the instructions for your device, or when you have changed your password.

- Click the time in the bottom right corner
- click Settings
- in the Network section, select Wi-Fi
- click Known Networks
- click on TAFENSW in the list
- select Forget.

### Handy Hints

**Username format** - if the Wi-Fi symbol for the TAFE NSW Wi-Fi network doesn't appear when using the short version of firstname.lastname2, try adding the extension:

@tafensw.net.au for students
@studytafensw.edu.au for students
@tafensw.edu.au for staff

### Still not working?

- Library staff may be able to help you to follow the instructions
- Try our Support and FAQs at tafensw.libguides.com/wifisupport