Windows 10 - connect to TAFE NSW Wi-Fi

1. Click the **Network Connection** icon in the bottom right hand corner.

2. Click on **Network & Internet settings**.

3. Click on **Proxy**, and check that **Automatically detect settings** is on.

4. Click on the **Network Connection** icon in the bottom right hand corner.

5. Click **TAFENSW**.

6. Type your **TAFE NSW username** and **password**.
   Format your **username** as **firstname.lastname** *(example john.smith3)*

7. Click **OK**.

8. Click **Connect** at the Windows Security Alert prompt.

9. If prompted, click **Continue connecting**.

10. You should now be connected to the **TAFENSW Wi-Fi network**

11. To test this has worked,
   
   - open your search engine (Google/Bing)
   
   - or browser (Chrome/Firefox/Edge/Internet Explorer/)
   
   and type a search word.

   The results of the search should load correctly.
If you have followed our instructions but you still cannot connect to the Wi-Fi, try one or more of these:

**Forget the Network**

Needed when you want to start again from scratch, or when you have changed your password

*Windows 10*

- From the **Start** menu, click the cog icon to open the **Settings** app
- click on **Network & Internet**, then click on **Wi-Fi** in the left-hand menu
- on the right, click on **Manage known networks**
- click on **TAFENSW** network, and then click on the **Forget** button.

Now try to rejoin the network from scratch.

*Windows 8*

- See instructions at [tafensw.libguides.com/wifisupport/windows](http://tafensw.libguides.com/wifisupport/windows)

**Change to Manual proxy**

If the device says it is connected to the Wi-Fi but there is no internet, you need to set the proxy.

- Follow from step 1 to step 3 in the main instructions to arrive at the **Proxy** tab
- turn off **Automatically detect settings**
- under Manual proxy setup, turn on **Use a proxy server**
- type in the Address and Port `proxy.tafensw.edu.au 8080`
- click **save**.

**If using Firefox as your browser**

On your Windows device, if using Firefox, you will need to configure the proxy in the browser.

Search for your version of Firefox on the Internet, to find specific instructions to configure your browser settings.

Or these instructions may work for some versions of Firefox:

1. Select **Firefox tab** or **Tool icon**.
2. **Options**
3. **Advanced**
4. **Connection - Settings**
5. tick ✔ ** Automatically detect settings** for this network.

**Handy Hint**

**Username format** - if the Wi-Fi symbol for the TAFE NSW Wi-Fi network doesn't appear when using the short version of `firstname.lastname2`, try adding the extension:

- @studytafensw.edu.au for students
- @tafensw.edu.au for staff

**Still not working?**

- Library staff may be able to help you to follow the instructions
- Try our **Support and FAQs** at [tafensw.libguides.com/wifisupport](http://tafensw.libguides.com/wifisupport)