iPhone & iPad (iOS) - connect to TAFE NSW Wi-Fi

1. Tap Settings

2. Tap Wi-Fi

3. Tap to turn Wi-Fi on

4. Tap TAFENSW in the list

5. Type your TAFE NSW username and password, then tap Join

6. Tap Trust

7. Tap the TAFENSW information icon

8. Scroll down

9. You are now connected to the TAFENSW Wi-Fi

10. To test this, you can tap Safari

11. Type google.com.au in the search bar

12. If the Google page displays correctly, you are connected.

Format your username as firstname.lastname (example Mary.Doe2)
If you have followed our instructions overleaf but you still cannot connect to the Wi-Fi, try one or more of these:

**Forget the network**

This may help when you have changed your password, or if the Wi-Fi connection is not working after you followed our instructions.

- Tap **Settings**
- tap **Wi-Fi**
- tap the **TAFENSW** line
- tap **Forget this network**
- now try to rejoin the network from scratch.

**Renew the lease**

- Tap **Settings**
- tap **Wi-Fi**
- tap the **TAFENSW** line
- scroll down, tap on **Renew Lease**, tap on **Renew Lease** again
- close Settings by pressing the **Home button**
- check that you are now connected (follow steps 10 and 11 of our instructions overleaf).

**Handy Hint**

**Username format**

If the Wi-Fi symbol for the TAFE NSW Wi-Fi network doesn't appear when using the short version of *firstname.lastname2*, try adding the extension:

@studytafensw.edu.au for students
@tafensw.edu.au for staff

**Change to Manual proxy**

1. Tap **Settings**.
2. Tap **Wi-Fi**.
3. Tap the **TAFENSW** information icon.
4. Tap **Manual**.
5. Type in the **Server and Port fields**
   proxy.tafensw.edu.au
   8080
6. Then tap **Wi-Fi**.
7. Test that you are now connected, by following the instructions overleaf, from step 10.

**Still not working?**

- Library staff may be able to help you to follow the instructions.
- Try our Support and FAQs at tafensw.libguides.com/wifisupport