This Library Area is temporarily closed until further notice. We apologise for the inconvenience.

**To access Library Services via technology please go to the Access Learning Centre in Contact Admin.**

**Access to resources**

- Online resources including books, databases, streaming videos and subject specific hyperlinks via LibGuides
- Click and collect for physical library items where possible
- Provision of links to Studiosity for assignment support and learning links to Linkedin Learning
- Provision of postal services direct to customers where required

**Real time chat and support to students**

- MS Teams link or similar software technologies for customers to talk and meet virtually with a library team member from any location such as in a campus computer room or at home
- Ask-a-librarian online chat and email services
- Telephone help-desk support for students during business hours
- Basic technology and software support
- User name and password resets over the phone or online
- Requests for other support services will be redirected as appropriate

**Continuity of 24/7 online library services**

- Current loans may be renewed via email and/or TAFEcat (library catalogue)
- TAFEcat will continue to be available statewide

**Communications to students regarding library support**

- Up-to-date webpage information and links to resources on this page

**Contact Us**

Telephone: 6382 8533

Email: young.library@tafensw.edu.au

27.3.20

**Connect with us!**

**NSW GOVERNMENT**

**TAFE NSW**

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