Wollongong West Library is temporarily closed until further notice. We apologise for the inconvenience.

**To access library services via technology, please go to**
Customer Service Centre, Block F, Ground Floor

**Real time chat and support to students**
Assessment and technology help is available Monday to Thursday - 8.30am to 4pm & Friday - 8.30am to 1.30pm via:
- Telephone
- Email
- MS Teams - to connect with us virtually via MS Teams, email us your query

Weekdays 9am to 5pm
- Ask-a-Librarian via online chat

Note: If we can’t answer your question, we will redirect your request as appropriate.

**Access to resources and information**
- Access the TAFE NSW Library catalogue (TAFEcat) to locate resources
  - Library Catalogue - user guide
- Click and collect physical library items where possible
- where required, we will provide postal services to customers
- Access online resources for your course, e.g. books, databases, streaming videos, websites, via our course based Subject Guides
- Access help guides such as Research Skills & Referencing or Computers & the Internet
- Access Studiosity for assessment support or Linkedin Learning for online training videos
- renew your loans via phone, email or TAFEcat (Library Catalogue)

**Continuity of 24/7 online library services**
We are here to answer your queries, renew your loans, and assist you with your information and technology needs.

**Communication regarding Library support**
Library Services During COVID – 19
https://tafensw.libguides.com/covid-19

**Contact Us**
Phone: 4222 2809 (Loans Desk)
Web: illawarratafe.libguides.com
Email: wollongongwestlibrary@tafensw.edu.au
TAFE NSW Library catalogue (TAFEcat)
Contact details (all libraries)