**Moss Vale Library** is temporarily closed until further notice. We apologise for the inconvenience.

To access library services via technology, please refer to Customer Service Centre staff.

**Access to resources and information**

- Access the [TAFE NSW Library catalogue (TAFEcat)](https://tafensw.libguides.com) to locate resources
  - [Library Catalogue - user guide](https://tafensw.libguides.com)
- Click and collect physical library items where possible
- Where required, we will provide postal services to customers
- Access online resources for your course, e.g., books, databases, streaming videos, websites, via our course based [Subject Guides](https://tafensw.libguides.com)
- Access help guides such as [Research Skills & Referencing](https://tafensw.libguides.com) or [Computers & the Internet](https://tafensw.libguides.com)
- Access [Studiosity](https://tafensw.libguides.com) for assessment support or [LinkedIn Learning](https://tafensw.libguides.com) for online training videos
- Renew your loans via phone, email or [TAFEcat](https://tafensw.libguides.com) (Library Catalogue)

**Continuity of 24/7 online library services**

We are here to answer your queries, renew your loans, and assist you with your information and technology needs.

**Communication regarding Library support**

[Library Services During COVID – 19](https://tafensw.libguides.com/covid-19)

**Contact Us**

Phone: 4868 0121 (Loans Desk)
Web: [illawarratafe.libguides.com](https://illawarratafe.libguides.com)
Email: mossvalelibrary@tafensw.edu.au
TAFE NSW Library catalogue (TAFEcat)
Contact details (all libraries)

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**Real time chat and support to students**

Assessment and technology help is available Monday to Wednesday - 9am to 5pm, Thursday - 9am to 4.30pm & Friday - 9.30am to 1.30pm via:

- Telephone
- Email
- MS Teams - to connect with us virtually via MS Teams, email us your query

Weekdays 9am to 5pm

- Ask-a-Librarian via online chat

Note: If we can’t answer your question, we will redirect your request as appropriate.