Online resources including books, databases, streaming videos and subject specific hyperlinks via LibGuides

Click and collect for physical library items where possible

Provision of links to Studiosity for assignment support and learning links to Linkedin Learning

Provision of postal services direct to customers where required

To access Library Services via technology

TBA

Access to resources

- Online resources including books, databases, streaming videos and subject specific hyperlinks via LibGuides
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- Provision of postal services direct to customers where required

Real time chat and support to students

- MS Teams link or similar software technologies for customers to talk and meet virtually with a library team member from any location such as in a campus computer room or at home
- Ask-a-librarian online chat and email services
- Telephone help-desk support for students during business hours
- Basic technology and software support
- User name and password resets over the phone or online
- Requests for other support services will be redirected as appropriate

Continuity of 24/7 online library services

- Current loans may be renewed via email and/or TAFEcat (library catalogue)
- TAFEcat will continue to be available statewide

Communications to students regarding library support

- Up-to-date webpage information and helpful links
  https://tafensw.libguides.com/contacts

Contact Us

Email: leeton.library@tafensw.edu.au
Phone: 6058 2987

This Library Area is temporarily closed until further notice. We apologise for the inconvenience.

27.3.20