This Library Area is temporarily closed until further notice. We apologise for the inconvenience.

To access Library Services via technology please go to Room/s

DG01

Access to resources

• Online resources including books, databases, streaming videos and subject specific hyperlinks via LibGuides

• Click and collect for physical library items where possible

• Provision of links to Studiosity for assignment support and learning links to Linkedin Learning

• Provision of postal services direct to customers where required

Real time chat and support to students

• MS Teams link or similar software technologies for customers to talk and meet virtually with a library team member from any location such as in a campus computer room or at home

• Ask-a-librarian online chat and email services

• Telephone help-desk support for students during business hours

• Basic technology and software support

• User name and password resets over the phone or online

• Requests for other support services will be redirected as appropriate

Continuity of 24/7 online library services

• Current loans may be renewed via email and/or TAFEcat (library catalogue)

• TAFEcat will continue to be available statewide

Communications to students regarding library support

• Up-to-date webpage information and links to resources on this page

Library Services During COVID - 19
https://tafensw.libguides.com/covid-19

Contact Us

Jenny.hogan@tafensw.edu.au

Ph 03588220350

27.3.20

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